Food Safety Management



Parents Frequently Asked Questions

I think my child has an allergy to certain foods but I am not sure. What should I write on the form?

If you think your child has a food allergy then we strongly advise you to seek the advice of either a medical or nutritional professional to obtain further information as soon as possible. If you tell us that your child has an allergy, but you do not yet have an assessment of their condition from either a doctor or a dietician, their diet will be restricted to foods which we believe are unlikely to induce any allergic reaction. Once you have been able to provide a professional assessment of your child's condition we may be able to offer them a wider menu more appropriate to their needs.

I have already told you verbally about the food allergy, why do I need to fill in a form?

We need to keep a written record with details of any food allergies that your child has so that we can share it in an emergency with medical professionals. Your written consent also ensure that we are compliant with GDPR. See our guidance document on Food Safety Management - GDPR.

What is the difference between an allergy, intolerance and medically related special dietary requirements?

A food allergy is when your immune system mistakenly thinks that certain foods are harmful to their body causing it to react. The symptoms are usually those of a 'classic' allergy such as a red raised, itchy rash (sometimes called urticaria), wheezing, vomiting, severe gut symptoms or (very rarely) sudden collapse. These can occur within a few minutes of eating or coming into contact with the allergen. A food intolerance doesn't usually involve your immune system. However, coeliac disease is an intolerance to gluten and does involve the immune system. Some medical conditions may require a special diet, such as modified texture foods - fork mashed, smooth or pureed. All of the above should be recorded on the form.

My child requires a specific cultural or religious, vegan or vegetarian diet, should these be detailed on the form?

There is no requirement to complete the form, we do not consider cultural or religious, vegan or vegetarian as 'special diets' as we believe our menu offers a diverse range of foods to cater for pupils of all backgrounds.

My child has packed lunch. Why do I need to complete the form?

In certain educational establishments, children who eat meals prepared by our catering team will sit with those who eat packed lunches. Some children with food allergies can suffer a reaction by either coming into contact with or being in close proximity to the particular ingredient that they are allergic to. By understanding which child has a food allergen we are able to limit the potential of an incident occurring.

Will my child's medical information be kept confidential?

Allergen and food intolerance data is considered health data, and under the GDPR this is a special category of data which has specific requirements. Our document 'Food Safety Management – GDPR' provides information about how we keep this information confidential. We also ask for your explicit consent on our Food Safety Management Form before processing allergen and food intolerance data.